

All,

We have started migrating the agencies with the domains listed below to “Mimecast” the new Anti-Virus/Anti-Spam/Anti-Phishing email filtering solution. The agencies listed will begin migration 5/24 to 6/25, included at the end of the list are agencies that have migrated.

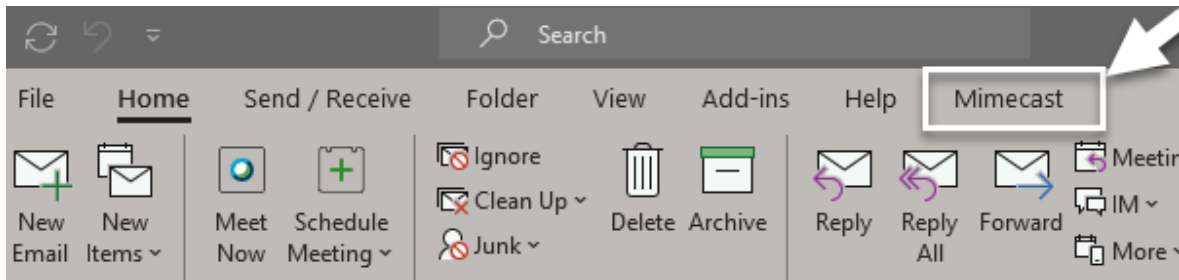
During this transition it is possible that you will receive Quarantine summaries from both Mimecast and Cisco (the current solution) for a short period of time, 1-2 days. No email should be lost, it is just a matter of timing as to which provider will scan the incoming messages.

What do you need to do?

Please send us a contact person for your agency to pmo@its.idaho.gov with email subject line “Mimecast contact”. We will send additional information, work with the contact to answer questions and problem solve if necessary. Please communicate the “Best practice” below to your users.

ITS Supported Agencies (identified in the grid below)

- **Best practice**, Users should sign out at the end of their workday and restart the computer at the beginning of the next workday. This should be done for 10 business days or until Mimecast has populated the outlook ribbon. If Mimecast has not populated the outlook ribbon and the user has followed the best practice, then create an Ivanti Service Desk ticket noting Mimecast has not populated the outlook ribbon.



- **Once migrated, Users will -**
 - Receive spam quarantine emails from Mimecast.
 - Need to build their block/permitted sender list in Mimecast.
 - We are unable to migrate this information.
 - May be asked to authenticate their device.
 - If asked to authenticate, use your normal Windows login information for this step.

Non-ITS Supported Agencies not supported by ITS (identified in the grid below)

- We will work with the contact of each agency to provide week of migration information.
- **Once migrated, agencies not supported by ITS -**

Users will have a similar email like the image below that will give you the ability to Release, Block, Permit options. There is no ability to preview the message.

IDAHO

Email held for your review

You can release all of your held messages and permit or block future emails from the senders, or manage messages individually.

[Release all](#) [Permit all](#) [Block all](#)

Graymail

larry@angelbeatseminar.com

IBM, AWS, Microsoft, Google Keynotes in June - AI, Cloud, Security, DevOps, Blockchain & More - \$50 Gift Card for Attendees

2021-05-24 01:50

[Release](#) [Permit](#) [Block](#)

[Release all](#) [Permit all](#) [Block all](#)

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Agency Grid

ITS supported Agencies Migrating 5/24 to 6/04		
adm.idaho.gov	isba.idaho.gov	wheat.idaho.gov
aging.idaho.gov	isbd.idaho.gov	lgo.idaho.gov
icbvi.idaho.gov	oglb.idaho.gov	lava.idaho.gov
commerce.idaho.gov	irec.idaho.gov	lhs.idaho.gov
community.idaho.gov	ibn.idaho.gov	odp.idaho.gov
recreate.idaho.gov	efib.idaho.gov	oer.idaho.gov
technology.idaho.gov	brighteststars.idaho.gov	nextsteps.idaho.gov
tourism.idaho.gov	gov.idaho.gov	osc.idaho.gov
trade.idaho.gov	govelect.idaho.gov	pdc.idaho.gov
	idpr.idaho.gov	cdhh.idaho.gov
dfm.idaho.gov	iic.idaho.gov	puc.idaho.gov
dhr.idaho.gov	silc.idaho.gov	range.idaho.gov
dopl.idaho.gov	potato.idaho.gov	osbe.idaho.gov
ibol.idaho.gov	irp.idaho.gov	ishs.idaho.gov
bom.idaho.gov	irrc.idaho.gov	stem.idaho.gov
bop.idaho.gov	cio.idaho.gov	swc.idaho.gov
dbs.idaho.gov	gis.idaho.gov	wdc.idaho.gov
ipels.idaho.gov	idaho.gov	ldwr.idaho.gov
idoc.idaho.gov	tax.idaho.gov	doi.idaho.gov
veterans.idaho.gov	vr.idaho.gov	

Non-ITS Supported Agencies 6/07 to 6/25

icha.state.id.us	imd.idaho.gov	persi.idaho.gov
ci.idaho.gov	test.imd.idaho.gov	persi.state.id.us
ci.state.id.us	idahodebates.org	phd3.idaho.gov
zixvpm.finance.idaho.gov	idahoptv.org	phd5.idaho.gov
ibsp.idaho.gov	mail.idahoptv.org	phd5.state.id.us
idfg.idaho.gov	invasivespecies.idaho.gov	phd6.idaho.gov
idfgmail.idfg.idaho.gov	isda.idaho.gov	siph.idaho.gov
idfgpost.idfg.idaho.gov	fusion.idaho.gov	eiph.idaho.gov
idfgpost.idfg.state.id.us	isp.idaho.gov	phd7.idaho.gov
idjc.idaho.gov	post.idaho.gov	puc.state.id.us
ijos.idaho.gov	itd.idaho.gov	trn.sco.idaho.gov
cptpa.idaho.gov	id.gov	sde.idaho.gov
idl.idaho.gov	business.idaho.gov	isb.idaho.gov
sitpa.idaho.gov	cis.idaho.gov	agri.idaho.gov
idpr.state.id.us	ihrc.idaho.gov	house.idaho.gov
idvs.state.id.us	labor.idaho.gov	lso.idaho.gov
bhs.idaho.gov	serve.idaho.gov	ope.idaho.gov
contractor.bhs.idaho.gov	liquor.idaho.gov	redistricting.idaho.gov
contractor.imd.idaho.gov	lottery.idaho.gov	idsaves.idaho.gov
deq.idaho.gov	cebounce.lso.idaho.gov	sto.idaho.gov
finance.idaho.gov	senate.idaho.gov	idahowines.org

Completed Migration

arts.idaho.gov	ctf.idaho.gov	
barley.idaho.gov		
bean.idaho.gov		
bta.idaho.gov		
icdd.idaho.gov		
icdv.idaho.gov		
icha.idaho.gov		