

State of Idaho Division Of Occupational and Professional Licenses Idaho Electrical Board

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FAQs

Q: What version of code is covered in the IAPMO Plumbing Journeyman examination?

A: The examination is only over the 2015 UPC code.

Q: How do I schedule my IAPMO Plumbing Journeyman examination?

A: Applicants must first register for an examination online through <u>PSI</u> and can either schedule online or by calling the PSI Candidate Service Center at (855) 340-3713.

Q: What is the examination fee for the IAPMO Plumbing Journeyman? A: The examination fee is \$75.

Q: How long is the IAPMO Plumbing Journeyman? A: 3 hours.

Q: Where is the closest testing center to me?

A: Applicants may enter their city/state or zip code on the <u>PSI</u> website to locate the nearest testing center.

Q: What do I do if I fail?

A: Applicants can reschedule an examination online through <u>PSI</u> or by calling Candidate Service Center at (855) 340-3713. There is no waiting period to retest.

Q: What if I applied through DOPL first and have not scheduled an examination for licensure?

A: Applicants must first register for an examination online through <u>PSI</u> and can either schedule online or by calling the PSI Candidate Service Center at (855) 340-3713. Examination scores will be sent directly to DOPL upon completion. If the candidate successfully passes the examination, they will be contacted by our office to collect the license fee and any additional information required for licensure.

Q: Can I take the Plumbing Journeyman examination in your office?

A: No. DOPL no longer offers those exams in-house and has partnered with PSI to proctor those exams. If a plumbing journeyman has an upcoming exam date through DOPL testing will still be offered.

Q: I already have a test scheduled for one of the DOPL offices, can I cancel that exam and get a refund?

A: Yes. The applicant must submit a refund request to DOPL via email at <u>tradelicensing@dopl.idaho.gov</u>.

Q: Does PSI offer practice tests?

A: Yes. Practice tests are available on the PSI website under the *Test Prep Score* tab upon scheduling an examination.

Q: Does PSI offer examination accommodations?

A: Yes. Applicants must apply for an accommodation prior to scheduling an examination. Accommodation information is on the <u>PSI</u> website. Once the request is approved, you may schedule your exam.

Q: Can my reference materials be tabbed out?

A: Reference material may be highlighted, underlined, and/or indexed. They must be otherwise unmarked (not written in) and may <u>not</u> contain additional papers (loose or attached). THESE REFERENCES WILL NOT BE AVAILABLE IN THE EXAMINATION CENTER. References may be tabbed/indexed with permanent tabs only. <u>Temporary tabs</u>, such as Post-It notes, are not allowed and must be removed from the reference material before the examination begins.

Q: Will I receive my test result right away?

A: Yes. A score report will be issued at the conclusion of the examination.

Q: How do I cancel/reschedule my appointment through PSI?

A: Applicants may cancel or reschedule an examination appointment without forfeiting the fee if the cancellation notice is received 48 hours before the scheduled examination date. Applicants may call PSI at (855)-340-3713 or cancel/reschedule online. Missed examinations will result in a forfeiture of the examination fee.

Q: I took my examination through PSI, now what?

A: Once applicants successfully meet the minimum requirements for licensure, they may submit an application. Current applications are available online on the <u>Plumbing Board webpage</u>.