Sent On behalf of Craig Logan, Idaho 9-1-1 Program Manager

Dear Idaho GIS-911 Mapping Community,

We are reaching out to you on behalf of the National 911 Program. The Program is seeking volunteers to participate in a project to assess the current status of geographic information systems (GIS) within the 911 community. The goal of the initiative is to define what is required to achieve interoperable GIS data sharing nationwide and identify public and private industry gaps hindering success. The National Highway Transportation Safety Administration (NHTSA) selected Mission Critical Partners (MCP) following a full and open solicitation and comprehensive evaluation of all proposals.

Under the NHTSA contract, MCP will address:

• **Current status of GIS** — As 911 centers deploy NG911 and transfer calls across jurisdictions, the lack of consistency in GIS data and capabilities poses significant problems. Many technical and non-technical challenges are associated with how GIS data is developed, processed, shared, and stored among 911 entities. This effort will identify the technical issues that the community must address.

• **Assessment of required entities, issues, and partner agencies** — Governance, administrative, financial, and operational issues will be addressed, including resources, budget, and organizations needed to overcome the gaps.

• **Strategies and metrics** —The effort will present strategies for overcoming the challenges found throughout the assessment process and establish metrics for measuring the success of these efforts.

The Program is seeking a primary and an alternate PSAP volunteer who are willing to be active participants and able to articulate struggles and challenges with GIS data sharing across jurisdictional boundaries. The National 911 Program seeks volunteers who can bring fresh, innovative ideas to the discussion, lessons learned, and past experiences related to GIS interoperability or struggles attaining and sharing GIS data.

The Program seeks up to ten (10) volunteers (a primary and an alternate) from a large or metropolitan, medium or suburban, small or rural and regional or multijurisdictional PSAP as well as a Tribal PSAP. Volunteers can be GIS employees fully dedicated to the PSAP or a PSAP employee who also provides GIS support for 911.

Volunteers must be able to dedicate their time to one in-person meeting in Washington D.C. (a virtual option will be available for those that are travel restricted due to COVID or other reasons), 3 to 4 virtual phone calls over the course of 12 months and 3 to 4 hours to review final draft documents and provide input. Travel, lodging and meal expenses for the in-person meeting will be reimbursed by the Program.

A list of volunteers will be assembled by MCP and reviewed with the Program. Final selections will be made at the direction of the Program. The Program reserves the right to determine the final number of volunteers.

We encourage you to serve as a volunteer on this Project! Interested volunteers should submit the following information via email to [jackiemines@MissionCriticalPartners.com](mailto:jackiemines@MissionCriticalPartners.com) by COB 12/15/2021.

Name

Title/Position

State

Organization Name and Address

Contact Number

Email Address

Experience with GIS for NG911

Thank you for your consideration and please contact me if you have any questions or need any additional information.

Sincerely,

Jackie Mines, Senior Project Manager

Mission Critical Partners

Cell: 612-655-3271

[jackiemines@MissionCriticalPartners.com](mailto:jackiemines@MissionCriticalPartners.com)